

Neighbourhood House Participant Rights and Responsibilities



Our Respect Policy

Gordon Neighbourhood House assumes the best intentions of people. Our starting point is that we are all good people. This means that we actively encourage and nurture trust among people in our community.

We expect everyone to be patient, polite, understanding, and to treat others with respect. We also expect everyone to treat Gordon Neighbourhood House's space and other people's belongings this way.

No matter what your race, gender, ethnic origin, sexual orientation, ability, religion, ancestry, political affiliation, language, financial status, age, record of offenses, immigration or family status, you will be respected here.

Every person is always welcome. But if behaviour compromises others, it will be the person's behaviour that is asked to leave. The amount of time will reflect the seriousness of the incident and the number of times it has occurred.

The very same person will always be welcome when we can get beyond that behavior.

You Have The Right To

Inclusive Spaces of Belonging

- A community and services free from discrimination, bias, and harassment.
- Be treated with respect, dignity, privacy, and care, including freedom from abuse, exploitation, retaliation, humiliation, and neglect.
- Building strong, supportive relationships and pursue your passions at welcoming and inclusive sites,
- Access to or referrals for legal help, counselling services, and advocacy support.

Safety & Quality

- A safe and clean environment.

Privacy and Information

- Confidentiality, except when required by law.
- Be informed of the limits of confidentiality and the procedures used for releasing your information.
- Access to any information, if any, we have on file about you.

Share Your Voice

- Raise concerns, recommend changes, or provide feedback to services.
- Make a formal complaint if any of these rights have been infringed.
- Refusal of service.

You Are Responsible For

Inclusive Spaces of Belonging

- Act in a respectful manner towards others.
- Follow the rules of the neighbourhood house/camp.
- Respect the rights of other participants.

Giving Feedback

- Raise concerns, recommend changes, or provide feedback to services in a timely manner.
- Make a formal complaint if any of your rights have been infringed.

Health & Safety

- Stay home if you are feeling sick.
- Not engage in physical or verbal aggression or violence toward others.

Privacy & Information

- Let ANHBC neighbourhood house/camp staff know of any change in your personal information.
- Respect others' rights to confidentiality and privacy.

Everyone belongs in an equitable, diverse, and caring community.



ASSOCIATION OF
NEIGHBOURHOOD HOUSES BC